



I B Solutions

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IB MANAGEMENT SOLUTIONS

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iB Management Solutions has released a new solution that will save companies money when it comes to their security budget. Replacing your manned call centre with iB Management Solutions' CIAS solution means you can provide the information you need to over IVR (Interactive Voice Response).

iB Management Solutions has deployed this solution for Sunwin and it allows the company to use an automated IVR solution to distribute ATM lock codes to crews, resulting in lower costs and increased call capacity. You can also use [secure call recording](#) to monitor every call without using the extra manpower.

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Press Cuttings
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